



Delivery & Pick-Up Instructions

Checking Your Order

If there is any missing or damaged product please contact us at one of the main numbers below. If after-hours, each location has an emergency pager that can be reached by calling the store number at the bottom of the page and following the automated message prompts. One of our staff members will return your call as soon as possible.

Delivery & Pick-Up

Our deliveries are tailgate only, which means our delivery crew will place the rental product within 20 feet of where we can safely back our truck. Our office is happy to quote an additional carry fee should you desire the rental product to be placed elsewhere. The delivery rates are based upon zip codes. Schedules are made in advance, and you will be notified of your delivery date several days prior. Deliveries made on Saturdays or Sundays may incur an extra charge. Set-up and take-down service for tables and chairs is available at an additional charge and a site plan must be provided. All rented items scheduled for pick-up shall be ready for pick-up in the same manner as delivered (i.e., stacked, bagged or boxed). Linens should be put in bags, dry and free of debris to prevent mildew. Extra charges will be assessed for any additional labor or cleaning required by Durant's Party Rentals. Customer is responsible and accepts all risks for rental items in your possession until Durant's Party Rentals picks-up.

Safety & Instructions

Proper and safe use is the responsibility of the operator. Customer is solely responsible to observe and follow all safety rules and regulations required by any local, state or government agency. The customer also acknowledges that they are qualified to use items rented. Please be sure to inspect all equipment upon delivery.

Business Hours

Our locations are open Monday thru Friday, 9:00am to 5:00pm and Saturday, 9:00am to 3:00pm. Call us or check www.durantsparty.com for seasonal hours.

Rental Period

Most prices quoted are for a 3-day period. If you desire to use rental items for a longer period, please call us for long-term rates.

We would like to thank you for your cooperation and wish you a successful event!

Please write us a review on [Facebook](#) or [Google](#):

Wappingers Falls, NY
(845) 298-0011

Danbury, CT
(203) 744-2295

Cheshire, CT
(203) 250-6600