



# DURANTS PARTY RENTALS

## Customer Pick-Up & Return Instructions

*Thank you for letting us be a part of your event!*

**PICK-UP & RETURN....** Please make sure that you check-in at the office when you pick-up the rental items so payment can be made. After payment has been made and the contract has been signed you will be directed to drive to the designated customer pick-up area. Please show your contract to the staff member assisting you in loading. Should you need assistance loading or unloading your vehicle, you as the customer must assume full risk of any damage or injury that results in the loading and unloading process. Upon return, you must check-in with the office so we can make sure your rentals are checked-in. You will then drive to the designated return area where the staff member will assist you in unloading your vehicle.

**PLEASE CHECK YOUR ORDER IMMEDIATELY...** If there is any missing or damaged product, please contact us at one of the main numbers below. If after-hours, each location has an emergency pager that can be reached by calling the store number at the bottom of the page and following the automated message prompts. One of our staff members will return your call as soon as possible.

**EQUIPMENT USE....** Instructions will be provided for all amusement equipment rented. Please be sure to inspect all equipment upon pick-up. If you have rented linens they should be put in bags, dry and free of debris to prevent mildew. China, flatware, and glassware need to be returned to their appropriate containers and free of any debris.

**RENTAL PERIOD....** Most prices quoted are for a 3-day period. Rentals are available for you to pick-up one day before your event and return the day after the event. Events on Saturday or Sunday must be returned on Monday. You will be charged an additional rental fee if rentals are more than a day late. If you desire to use rental items for a longer period, please call us for long-term rates.

*LASTLY, WE WOULD LIKE TO THANK YOU IN ADVANCE FOR YOUR COOPERATION  
AND WE WISH YOU A SUCCESSFUL EVENT.*

**Wappingers Falls, NY 845-298-0011**

**Danbury, CT 203-744-2295**