



# DURANTS PARTY RENTALS

## **Delivery & Pick-up Instructions**

*Thank you for letting us be a part of your event!*

**PRODUCT.... PLEASE CHECK YOUR ORDER IMMEDIATELY.** If there is any missing or damaged product contact us at one of the main numbers below. If after hours, each location has an emergency pager that can be reached by calling the store number at the bottom of the page and following the automated message prompts.

**DELIVERY/PICKUP...** Our deliveries are tailgate, which means our delivery crew will place the rental product within 20 feet of where the truck can be safely backed up. Our office will be happy to quote an additional carry fee should you desire the rental product to be placed elsewhere. Delivery charges are based on zip codes. Schedules are made in advance, and you will be notified several days before your delivery date. Deliveries made on Saturdays or Sundays may incur an extra charge. Equipment not broken down and returned to the original delivery location to be collected will be charged an extra fee accordingly. If rentals are not accessible at pick up, we will reschedule, and an additional delivery fee will be charged.

**EQUIPMENT USE...** Instructions will be provided for all amusement equipment rented. Please be sure to inspect all equipment upon pickup or delivery. After your event, tables and chairs should be broken down, stacked, and ready for pickup. All china, glassware, etc., should be rinsed, food free, and repacked in the containers they were received in. Linens should be free of debris and dry to prevent mildew.

**BUSINESS HOURS...** Our locations are open Monday thru Friday, 9 AM to 5 PM, and Saturday, 9 AM to 1 PM. Call or check [www.DurantsParty.com](http://www.DurantsParty.com) for seasonal hours.

**RENTAL TIME...** Most prices quoted are for a 3-day period. If you desire to use rental items for a more extended period, please call us for long-term rates.

*LASTLY, WE WOULD LIKE TO THANK YOU IN ADVANCE FOR YOUR COOPERATION,  
AND WE WISH YOU A SUCCESSFUL EVENT.*

**Wappingers Falls, NY 845-298-0011**

**Danbury, CT 203-744-2295**